

# IDOL Admin

Software Version 12.3.0

## Release Notes



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## Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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- Access product documentation
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in with a Software Passport. If you need a Passport, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

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## New in this Release

There are no new features in IDOL Admin version 12.3.0.

## Resolved Issues

The following issues were resolved in IDOL Admin version 12.3.0.

- IDOL Admin for Answer Server did not display the value for conversation sessions correctly in the license functionality section.
- IDOL Admin failed to initialize when the server configuration had a `JSONFormat` setting other than the default value.

# Documentation

The documentation was not updated for this release.