

IDOL

# ServiceNow Connector

Software Version 12.12.0

## Release Notes



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Software Release Date: June 2022

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## Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/support-and-services/documentation/>.

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- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in.

# Contents

New in this Release ..... 4

Resolved Issues ..... 5

Supported Operating System Platforms ..... 6

Documentation ..... 7

## New in this Release

There were no new features in ServiceNow Connector version 12.12.0.

## Resolved Issues

The following issues were resolved in ServiceNow Connector version 12.12.0.

- **(Security update)** The third-party OpenSSL library has been upgraded to version 1.1.1n to resolve a security vulnerability, CVE-2022-0778.

# Supported Operating System Platforms

ServiceNow Connector 12.12.0 is supported on the following platforms.

## Windows (x86-64)

- Windows Server 2019
- Windows Server 2016
- Windows Server 2012

## Linux (x86-64)

The minimum supported versions of particular distributions are:

- Red Hat Enterprise Linux (RHEL) 7
- CentOS 7
- SuSE Linux Enterprise Server (SLES) 12
- Ubuntu 14.04
- Debian 8

## Solaris (x86-64 and SPARC 64)

**DEPRECATED:** Support for Solaris x86-64 and SPARC 64 was deprecated in IDOL version 12.10, for all IDOL components except KeyView. IDOL components are currently still available for Solaris, but might not be available in future.

- Solaris 11
- Solaris 10

# Documentation

The following documentation was updated for ServiceNow Connector version 12.12.0.

- *ServiceNow Connector Help*