

Connected MX Mobile App

Software Version 4.10.0

For iOS

Release Notes



Document Release Date: September 2020
Software Release Date: September 2020

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Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/documentation/connected-mx/>.

Support

Visit the [MySupport portal](#) to access contact information and details about the products, services, and support that Micro Focus offers.

This portal also provides customer self-solve capabilities. It gives you a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the MySupport portal to:

- Search for knowledge documents of interest
- View software vulnerability alerts
- Enter into discussions with other software customers
- Manage software licenses and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

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Release Notes

Connected MX Mobile App 4.10.0

This document is an overview of the changes made to Micro Focus CMX Mobile App 4.10.0 for iOS. It contains important information not included in other documentation about the following items:

- [Resolved issues, below](#)
- [Open issues, below](#)
- [Installation, on the next page](#)

For information about the installation requirements and compatibility of this release with other products, see the associated *Micro Focus Connected MX Mobile App 4.10.0 Support Matrix*. The support matrix may be updated between releases, so it is available only from the [Connected MX documentation site](#).

Resolved issues

This section describes the issues resolved in this release. For more information about a specific one, contact, Micro Focus Support.

Issue: Resolved the issue that prevented iOS users from logging in to CMX due to an update of the software that provides authentication. (TT-31771)

Issue: Resolved the issue that prevented iOS users from logging in to CMX using an email address that contained special characters. (TT-32602)

Open issues

This section describes the open issues in this release. For more information about a specific one, contact Micro Focus Support.

Issue: The iOS mobile app converts any special characters in the email address you enter on the initial Settings page to their HEX equivalents when it auto-populates the CMX login page with that address. (TT-32839)

Workaround: Clear the auto-populated email address, and then manually enter the correct one.

Installation

You can download the iOS mobile app for free from the App Store. The Downloads page of the CMX web application provides a direct link to the app in that store.