

# Getting Started with the ArcSight Logger Appliance

---

This document helps you set up your appliance for first use. It explains how to configure an IP address on the appliance and connect to it the first time by using that IP address. The ArcSight Logger appliance package includes detailed rack installation instructions, which you can use to rack mount your appliance.

**These basic steps enable you to start using your new appliance:**

- [Prepare to Install the Appliance](#)
- [Install the Appliance](#)
- [Configure a New IP Address](#)
- [Log In for the First Time](#)
- [Initialize the Appliance](#)
- [Get the Documentation](#)
- [Set Up the Appliance for Remote Access](#)

## Prepare to Install the Appliance

**Before you install your appliance, HP recommends that you:**

- 1** Redeem your license key by following the instructions in the enclosed "License Entitlement Certificate" document. Redeeming this key gets you the license that you need to access Logger appliance functionality.
- 2** Apply for an account on Protect 724 (<https://protect724.arcsight.com>), the ArcSight user community. You will need this account to access product documentation and other community-based resources.

## Install the Appliance

**To install the appliance:**

- 1** Unpack the appliance and its accompanying accessories.



Read carefully through the instructions, cautions, and warnings that are included with the appliance shipment. Failing to do so can result in bodily injury or appliance malfunction.

---

- 2** Follow the rack installation instructions to securely mount it.
- 3** Make the rear panel connections.
- 4** Power on the appliance.

---

# Configure a New IP Address

The appliance ships with the default IP address `192.168.35.35` (subnet mask `255.255.255.0`) on `eth0`. To begin setting up your appliance, use the command line interface (CLI) to configure a new IP address.

To run a command in the CLI, type it at the prompt and then press **Enter**. For more information on the command line interface, refer to the *ArcSight Logger Administrator's Guide*, or enter `help` at the prompt for a list of available commands.

## To set up a new IP address:

- 1 Use one of the following methods to connect to the CLI:
  - ◆ Log into HP ProLiant Integrated Lights-Out (iLO) and launch the remote console feature. For more information, see [“Set Up the Appliance for Remote Access” on page 3](#).
  - ◆ Connect a keyboard and monitor to the ports on the rear panel of the appliance.
  - ◆ Connect a terminal to the serial port on the appliance using a null modem cable with DB-9 connector. The serial port expects a standard VT100-compatible terminal: **9600 bps, 8-bits, no parity, 1 stop bit (8N1), no flow control**.

Once you are connected to the CLI, a Login prompt displays.
- 2 Enter the following default credentials to log in as the administrator:  
  
Login: `admin`  
Password: `password`
- 3 Enter the IP address in one of the following formats:
  - ◆ `set ip eth0 <ip>/<prefix>`  
(Example: `set ip eth0 192.0.2.5/24`)
  - ◆ `set ip eth0 <ip> <subnetmask>`  
(Example: `set ip eth0 192.0.2.5 255.255.255.0`)
- 4 Enter `set defaultgw <ip>`, replacing `<ip>` with your default gateway IP address.
- 5 Enter `set hostname <domain>.<company.com>`, replacing `<domain>.<company.com>` with the fully-qualified domain name (FQDN) of the desired host.
- 6 Enter `set dns <search_domain1>,<search_domain2> <nameserver1> <nameserver2>`, replacing each `<search_domainN>` with a search domain, and each `<nameserverN>` with the IP address of a name server. (Example: `set dns domain1.company.com, domain2.company.com 192.0.2.1 192.0.2.2`)



Note

When using multiple search domains, separate them with a comma, but no space. When using multiple name servers separate them with a space but no comma.

- 7 Enter `set ntp <ntp_server1> <ntp_server2> <ntp_server3>` replacing `<ntp_serverN>` with the NTP server you want to use to set the time.  
(Example: `set ntp time.nist.gov`)
- 8 Enter `show config` to review the configuration settings you entered in previous steps. If needed, change the settings.

---

## Log In for the First Time

The first time you connect to the appliance through a browser, the End User License Agreement (EULA) is displayed. Before you can log in and initialize the appliance, you must review and accept the EULA.

### To accept the license agreement and log in:

- 1 Use the following URL to connect to the appliance through a supported browser: <https://<IP address>>, where <IP address> is the new IP address you just configured. The End User License Agreement is displayed.
- 2 Scroll down to the bottom of the screen to review the license. Mark the “I accept the terms of the License Agreement” check box and click **Accept**. The Login screen is displayed.
- 3 Use the following default credentials to log in as the administrator:

Username: [admin](#)  
Password: [password](#)

For security reasons, be sure to change the default credentials as soon as possible after connecting to the appliance for the first time. Refer to the *ArcSight Logger Administrator's Guide* for instructions.

## Initialize the Appliance

After you accept the End User License Agreement and log in for the first time, the System Configuration Settings screen is displayed. On this screen, you must upload the license file and configure the initial settings for your appliance. Once that configuration is complete, the appliance is ready for use.

Refer to the “Installation and Initialization” chapter of the *ArcSight Logger Administrator's Guide* for further instructions on how to initialize the appliance and configure it to suit your needs. Also, review the release notes for any late-breaking information.

## Get the Documentation

The *Release Notes* and *ArcSight Logger Administrator's Guide* (in PDF form) for your version are available for download from the ArcSight Protect 724 Community at <https://protect724.arcsight.com>.

Online Help for your appliance is available through the user interface (UI). To access the help, click the help icon ( ? ) in the top right-hand corner of any Logger UI page.

## Set Up the Appliance for Remote Access

HP strongly recommends setting up and configuring your appliance for out-of-band remote access. Doing so ensures that you (and Customer Support, with your permission and assistance) can remotely access the console of your appliance for troubleshooting, maintenance, and power control.

All ArcSight appliances are equipped with an iLO Advanced remote management card. Follow the directions in the *HP ProLiant Integrated Lights-Out User Guide* to set up your appliance for remote access. The guide is available at <http://www.hp.com/go/iLO>.

---

## Contact Information

---

<b>Phone</b>	1-866-535-3285 (North America) +44 203-564-1189 (EMEA) +49 69380789455 (Germany)
<b>Support Web Site</b>	<a href="http://support.openview.hp.com">http://support.openview.hp.com</a>
<b>Protect 724 Community</b>	<a href="https://protect724.arcsight.com">https://protect724.arcsight.com</a>

---

---

Copyright © 2013 Hewlett-Packard Development Company, L.P.

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Follow this link to see a complete statement of copyrights and acknowledgements:

<http://www.hpenterprisesecurity.com/copyright>

The network information used in the examples in this document (including IP addresses and hostnames) is for illustration purposes only.

This document is confidential.

January 9, 2013

