



Hewlett Packard
Enterprise

HPE Security ArcSight Logger Compliance Insight Package

Software Version: 4.0

Payment Card Industry Release Notes

November 6, 2015

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Support

Contact Information

| | |
|------------------------------|---|
| Phone | A list of phone numbers is available on the HPE Security ArcSight Technical Support Page: https://softwaresupport.hpe.com/documents/10180/14684/esp-support-contact-list |
| Support Web Site | https://softwaresupport.hpe.com |
| Protect 724 Community | https://www.protect724.hpe.com |

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Logger CIP for PCI 4.0

Note: Version 4.0 of ArcSight Logger Compliance Insight Package for the Payment Card Industry (Logger CIP for PCI) provides a new software installer component, which enables you to install the package on ArcSight Logger 6.1 or later. For information about other supported versions of ArcSight Logger, see ["Minimum Requirements" on the next page](#). Version 4.0 is for new installations. If you have an earlier, supported version of the package installed you need to uninstall it first.

ArcSight Logger is a storage solution optimized for extremely high event throughput. An event is a time-stamped log entry, either sent by protocols such as syslog, or appended to a log file. Logger receives and stores events, and can optionally forward selected events.

Logger CIP for PCI is a package of alerts, reports and dashboards that can assist you in complying with the PCI requirements specified in the Payment Card Industry Data Security Standard 3.1 and the Payment Application Data Security Standard 3.1.

These release notes cover these topics:

- ["Release Contents" below](#)
- ["Minimum Requirements" on the next page](#)
- ["Installing or Uninstalling Logger CIP for PCI" on the next page](#)
- ["Open Issues in this Release" on the next page](#)

Release Contents

The files in this release include:

| File Name | Description |
|---|--|
| Logger_PCI_ReleaseNotes_4.0.pdf | Product description and open issues (this document). |
| Logger_PCI_SolutionGuide_4.0.pdf | Product architecture, installation, configuration, and operation instructions, and product contents description. |
| ArcSight-ComplianceInsightPackage-Logger-PCI4.00.1431.0.enc | Content package to install on ArcSight Logger appliances. |
| ArcSight-ComplianceInsightPackage-Logger-PCI4.00.1431.0.bin | Content package to install on the software version of ArcSight Logger. |

Minimum Requirements

Logger CIP for PCI 4.0 is supported on version 6.1 or later of both the Logger appliance and the software Logger. To determine your Logger version, click the **About** option in the upper-right corner of the Logger interface. Logger CIP for PCI is self-contained and does not rely on any other ArcSight CIP packages or solutions.

Installing or Uninstalling Logger CIP for PCI

For detailed information about installing or uninstalling Logger CIP for PCI, see the ArcSight Solution Guide Compliance Insight Package PCI 4.0.

Open Issues in this Release

This release contains the following open issues:

| Number | Description |
|-----------|--|
| LOG-13872 | <p>If you install Logger and then install a Logger solution, such as Payment Card Solutions Guide (PCI), IT Governance (ITGov), or Sarbanes-Oxley (SOX), before you log into Logger and open the Reports page for the first time, when you then log in and open the Reports page, the Foundation, SANS Top5, and Device Monitoring report categories will be missing. This happens if the Logger reports engine has not yet been initialized when the Solutions package is installed.</p> <p>Workaround: Users should log into Logger and open the Reports page before installing a Solutions package.</p> |
| SOL-3973 | <p>The PCI anti-virus report SQL query does not work with Sophos Anti-Virus, as the categorization fields received by the connector were blank.</p> |
| SOL-4033 | <p>If the solution installed on a Logger appliance it cannot be installed again on the appliance even if the uninstallation process is performed.</p> |

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Feedback on Payment Card Industry Release Notes (Logger Compliance Insight Package 4.0)

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We appreciate your feedback!