
Micro Focus Security ArcSight ESM

Software Version: 6.11 Patch 4

Upgrade B7500 (G8) Appliance to RHEL 6.10

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Support

Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: https://softwaresupport.softwaregrp.com/support-contact-information
Support Web Site	https://softwaresupport.softwaregrp.com/
ArcSight Product Documentation	https://community.softwaregrp.com/t5/ArcSight-Product-Documentation/ct-p/productdocs

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Upgrade Procedure

This document describes how to upgrade from RHEL 6.9 to RHEL 6.10 on a G8 appliance running ESM 6.11 Patch 4. The upgrade addresses multiple vulnerabilities, including critical ones.

After you download the software, [contact Micro Focus ArcSight Support](#) to verify that the signed software is from Micro Focus and has not been manipulated by a third party.

To perform the upgrade:

1. Log in to the appliance as user root.
2. Create a temporary directory for the download. For example:

```
mkdir /opt/tmp
```
3. Change to the temporary directory. For example:

```
cd /opt/tmp
```
4. As user root, transfer `esm_osupgrade_rhel610_20190202213629.tar.gz` to the target system and place it in the temporary directory.
5. Stop the ArcSight services:

```
/etc/init.d/arcsight_services stop all
```
6. From the temporary directory, extract the .tar file:

```
/bin/tar zxvf esm_osupgrade_rhel610_20190202213629.tar.gz
```
7. Change directory to `rhel610-upgrade` and run the following command:

```
chmod 0700 osupgrade.sh
```
8. Run the upgrade:

```
./osupgrade.sh 2>&1 | tee osupgrade.log
```

The appliance should automatically reboot after the upgrade is complete.
9. After the appliance reboots, verify that the ArcSight services started. If any of the services did not start automatically, start them.
10. Run the following command to verify the operating system version:

```
cat /etc/redhat-release
```

You should receive the following results:
Red Hat Enterprise Linux Server release 6.10 (Santiago)
11. Start the ArcSight Console and ensure that you can log in successfully and that features operate as expected.

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Feedback on Upgrade B7500 (G8) Appliance to RHEL 6.10 (ESM 6.11 Patch 4)

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to arcsight_doc@microfocus.com.

We appreciate your feedback!