



Getting Started with ArcSight Express™

The ArcSight Express solution can be comprised of two appliances, the ArcSight Express Appliance and the ArcSight Storage Appliance depending on the model purchased.

In addition to this document, you will need the following documents to install both the appliances and connect to them for the first time:

- *Rack Installation Guide* which is included with ArcSight Express
- *Getting Started with ArcSight Logger* (if and when applicable)

Installation Instructions

1. Set up ArcSight Storage Appliance. See the *Getting Started with ArcSight Logger* document, available as a download from the ArcSight Customer Support download site) for details.
2. Follow the instructions in the *Rack Installation Guide* for unpacking ArcSight Express Appliance and the accompanying accessories, securely mounting both appliances in a rack, and making the rear panel connections.
3. Attach a monitor, keyboard and mouse to the system.
4. Power on the appliance and wait for the system to boot.

CAUTION

Read through the instructions, cautions, and warnings in the *Rack Installation Guide* carefully. Failing to do so can result in bodily injury or system malfunction.

Where to go from here

ArcSight Express has the Oracle Enterprise Linux operating system installed. When you boot the system for the very first time, you are required to set up the preferences for Oracle Enterprise Linux. Refer to the *ArcSight Express Configuration Guide*, which you can download from ArcSight Customer Support download site.

Customer Support

To answer any questions, contact ArcSight Customer Support:

Phone: 1-866-535-3285 (North America)
+44 (0)870 141 7487 (EMEA)
E-mail: support@arcsight.com
Web: <https://support.arcsight.com>