

Upgrade RHEL 6.2 to RHEL 6.5 for ArcSight Express Appliance Technical Note

This document provides information on how to upgrade from RHEL 6.2 to RHEL 6.5 on an ArcSight Express 4.0 Patch 1 appliance. Perform this upgrade after you have successfully upgraded your ArcSight Express installation to 4.0 Patch 1. See the ArcSight Express 4.0 Patch 1 Release Notes for details.

- 1 As user *root*, download the upgrade file to any folder.
The file is:
`ae-rhel62-to-rhel65-upgrade.tar.gz`
- 2 Verify the upgrade file. HP provides a digital private key to enable you to verify that the signed software you received is indeed from HP and has not been manipulated in any way by a third party.

Visit the following site for information and instructions:

<https://h20392.www2.hp.com/portal/swdepot/displayProductInfo.do?productNumber=HPLinuxCodeSigning>

- 3 Make sure that the kernel version is `kernel-2.6.32-220.el6.x86_64`.
- 4 Stop all arcsight services by running the following command:
`/sbin/service arcsight_services stop all`
- 5 From the directory where you downloaded the archive in step 1, extract it as follows:
`/bin/tar zxvf ae-rhel62-to-rhel65-upgrade.tar.gz`
- 6 Change directory:
`cd ae-rhel62-to-rhel65-upgrade`
- 7 Run the following command to start the upgrade:
`./osupgrade.sh`
- 8 Make sure the system is rebooted after the script completes.
- 9 If any ArcSight services are not restarted automatically, restart them.
- 10 Check the operating system version by running the following command:

`cat /etc/redhat-release`

The result of this command should be:

Red Hat Enterprise Linux Server release 6.5 (Santiago)

- 11** Start the ArcSight Console to make sure you can log in successfully. Check a few features to make sure they are operating as expected.

The RHEL 6.5 upgrade is now complete.

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