

Getting Started with HP ArcSight[™] Connector Appliance

The HP ArcSight Connector Appliance package includes detailed rack installation instructions, which you can use to rack mount your appliance. This document helps you set up your Connector Appliance for first use. It explains how to configure an IP address on the Connector Appliance, install a license file on it, and connect to it the first time using that IP address.

Follow these basic steps to install and start using your Connector Appliance:

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Prepare to Install the Connector Appliance

Before you install Connector Appliance, HP ArcSight recommends that you:

- 1 Redeem your Connector Appliance license key by following the instructions in the enclosed "Hewlett-Packard Entitlement Certificate" document. You will need this key to access Connector Appliance functionality.
- 2 Apply for an account on Protect 724 (<http://protect724.arcsight.com>), the ArcSight user community. You will need this account to access product documentation and other community-based resources for Connector Appliance.

Install the Connector Appliance

To install the Connector Appliance:

- 1 Unpack the appliance and its accompanying accessories.



Read carefully through the instructions, cautions, and warnings that are included with the appliance shipment. Failing to do so can result in bodily injury or appliance malfunction.

- 2 Follow the rack installation instructions to securely mount it.

- 3 Make the rear panel connections.
- 4 Power on the appliance.

Configure a New IP Address

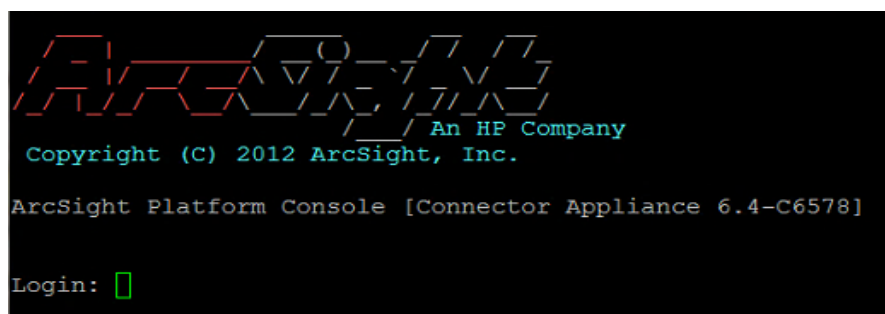
Connector Appliance ships with the default IP address `192.168.35.35` (subnet mask `255.255.255.0`) on **Eth0**. To begin setting up your appliance, use the Connector Appliance Command Line Interface (CLI) to configure a new IP address.

To run a command in the CLI, type it at the prompt and then press **Enter**.

To set up a new IP address for Connector Appliance:

- 1 Use one of the following methods to connect to the Connector Appliance CLI:
 - ◆ Log into iLO and launch the remote console feature. For more information, see [“Set Up the Connector Appliance for Remote Access” on page 4](#).
 - ◆ Connect a keyboard and monitor to the ports on the rear panel of the Connector Appliance.
 - ◆ Connect a terminal to the serial port on the Connector Appliance using a null modem cable with DB-9 connector. The serial port expects a standard VT100-compatible terminal: **9600 bps, 8-bits, no parity, 1 stop bit (8N1), no flow control**.

Once you are connected to the CLI, a screen similar to the following one displays.



- 2 Enter the following default credentials to log in as the administrator:
Login: `admin`
Password: `password`
- 3 Enter the IP address in one of the following formats:
 - ◆ `set ip eth0 <ip>/<prefix>`
(For example, `set ip eth0 192.0.2.5/24`)
 - ◆ `set ip eth0 <ip> <subnetmask>`
(For example, `set ip eth0 192.0.2.5 255.255.255.0`)
- 4 Enter `set defaultgw <ip>`, replacing `<ip>` with your default gateway IP address.
- 5 Enter `set hostname <domain_name>.<company.com>`, replacing `mydomain.mycompany.com` with the fully-qualified domain name (FQDN) of the desired host.

- 6 Enter `set dns <search_domain_name1>,<search_domain_name2>,...<nameserver1> <nameserver2>`, replacing each `<search_domain_nameN>` with a search domain, and each `<nameserverN>` with the IP address of a name server. (For example, `set dns mydomain1.mycompany.com,mydomain2.mycompany.com 192.0.2.1 192.0.2.2`).
- 7 Enter `set ntp <ntp_server> <ntp_server> <ntp_server>`, replacing `<ntp_server>` with the NTP server you want to use to set the time. (For example, `Connector Appliance> set ntp time.nist.gov`)
- 8 To confirm that the settings are correct for your environment, enter `show config`.

For more information on the Command Line Interface, refer to the *HP ArcSight Connector Appliance Administrator's Guide*, or enter `help` at the prompt for a list of available commands.

Accept the End User License Agreement and Log In

The first time you connect to the Connector Appliance through a browser, you are directed to the End User License Agreement. Before you can log in and initialize the appliance, you must review and accept the license agreement.

Follow these steps to accept the license agreement and start initializing Connector Appliance:

- 1 Use the following URL to connect to Connector Appliance through a supported browser: `https://<IP address>`, where `<IP address>` is the new IP address you just configured.

Scroll down to the bottom of the screen to review the license. Mark the "I accept the terms of the License Agreement" check box and click **Accept**.

The Login screen is displayed.



- 2 Use the following default credentials to log in as the administrator:

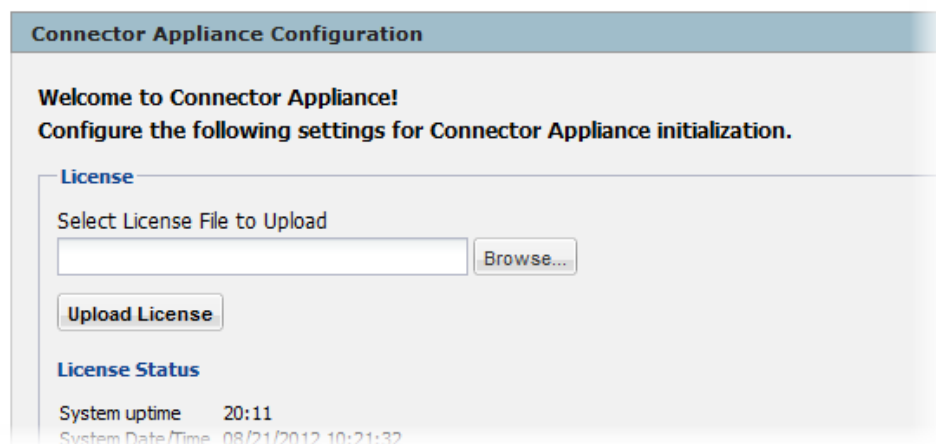
Username: `admin`
Password: `password`

For security reasons, be sure to change the default credentials as soon as possible after connecting to Connector Appliance for the first time. Refer to the *HP ArcSight Connector Appliance Administrator's Guide* for instructions.

Initialize the Connector Appliance

After logging in for the first time, the Connector Appliance Configuration page appears. Within the License field, you can browse for and upload your current license.

Connector Appliance Configuration



Once the license is successfully loaded, the **Save** button at the bottom of the screen becomes active. You can also optionally set your date and time settings. Once these steps are completed, your Connector Appliance is ready for use.

For instructions on how to install the Connector Appliance and configure it to suit your needs, refer to the chapter titled "Installing the Connector Appliance" in the *HP ArcSight Connector Appliance Administrator's Guide*. You should also refer to the release notes for any late-breaking information.

Get the Connector Appliance Documentation

The *Release Notes* and *HP ArcSight Connector Appliance Administrator's Guide* (in PDF form) for your version are available for download from the ArcSight Protect 724 Community at <https://protect724.arcsight.com>.

Online Help for Connector Appliance is available through the Connector Appliance's user interface (UI). The help provides the same information contained in the Administrator's Guide in a contextual format. To access the help, click the help icon (?) in the top right-hand corner of any Connector Appliance UI page.

Set Up the Connector Appliance for Remote Access

HP ArcSight strongly recommends setting up and configuring your appliance for out-of-band remote access. Doing so ensures that you (and Customer Support, with your permission and assistance) can remotely access your appliance's console for troubleshooting, maintenance, and power control.

All Connector Appliances are equipped with an HP ProLiant Integrated Lights-Out (iLO) Advanced remote management card. Follow the directions in the *HP ProLiant Integrated Lights-Out User Guide* to set up your appliance for remote access. The guide is available at <http://www.hp.com/go/iLO>.

Contact Information

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Support Web Site	http://support.openview.hp.com
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Protect 724 Community	https://protect724.arcsight.com
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