



Hewlett Packard
Enterprise

HPE Security ArcSight ADP Event Broker

Software Version: 2.02

Release Notes

July 13, 2017

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Support

Contact Information

Phone	A list of phone numbers is available on the HPE Security ArcSight Technical Support Page: https://softwaresupport.hpe.com/documents/10180/14684/esp-support-contact-list
Support Web Site	https://softwaresupport.hpe.com
Protect 724 Community	https://www.protect724.hpe.com

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Event Broker 2.02 Release Notes

The ADP Event Broker centralizes event processing and delivery, helps you to scale your ArcSight environment, and opens up ArcSight event data to third party solutions. It enables you to take advantage of scalable, high-throughput, multi-broker clusters for publishing and subscribing to event data.

The ADP Event Broker provides a packaged version of Apache Kafka. After you install and configure an Event Broker cluster, you can use ADP SmartConnectors to publish data, and subscribe to that data with ADP Logger, ArcSight ESM, ArcSight Investigate (via Vertica integration), Apache Hadoop, or your own consumer.

The ADP Deployment Guide describes how to install, configure, and manage Event Broker. The ADP Administrator's Guide describes how to manage Event Broker.

What's New in this Release

The HPE Security ArcSight Event Broker 2.02 release resolves issues present in previous versions of Event Broker. For details about issues resolved in this release, see ["Fixed Issues" on the next page](#).

Supported Platforms and Browsers

For details on Event Broker platform and browser support, refer to the ADP Support Matrix document available from the [ArcSight Software Community](#).

Event Broker Documentation

In addition to these Release Notes, the following documents are available in PDF format for download from the [ArcSight Software Community](#).

- *ArcSight Data Platform Support Matrix*: Provides integrated support information such as platform and browser support for ADP Event Broker, Event Broker, and SmartConnectors.
- *ArcSight Data Platform Event Broker Administrator's Guide*: Describes how to configure, and manage the ADP Event Broker. Available with your download in PDF format.
- *Event Broker Deployment Guides*: Describes how to deploy Event Broker in standalone mode (part of ADP) and as part of an ArcSight Investigate deployment.

Fixed Issues

This release contains the following fixed issues.

Issue	Description
INST-605	An issue has been resolved in the Vertica installation process where the command <code>./kafka_scheduler stop</code> did not stop the scheduler. The command will work correctly now.
INST-18	The Add Host command in the Vertica Database Scheduler would previously support only adding one host IP at a time.
INST-12	In some cases, Kafka nodes might not come back up after being stopped using <code>./kube-stop.sh</code> . The Kafka nodes will come back as expected now.

Known Limitations

Event Broker is known to have the following limitations.

Issue	Description
EB-629	After creating and saving a new topic in Event Broker manager, in the Goto Topic View, the values for partitions and replication factor will not be displayed without a refresh or by navigating to this page from a different page. This is a known issue with Kafka.
EB-631	In some cases, when Kafka goes down and then recovers, there can be a difference in the event count of CEF and Avro topics. Under failure conditions it is expected that there may be data duplication since messages are re-delivered. The redelivery leads to some duplicate events. This is a known Kafka behavior.
HERC-2994	In some cases, the incorrect IP address shows up in the consumer group on Event Broker Manager when ESM consumes topics from EB in an HA environment. This issue is specific to the underlying open source third party tool, Event Broker Manager, and ESM HA deployment. Events are in fact being processed correctly; this is just a monitoring issue.
INST-66	In some cases, there can be a long delay before deployment is confirmed or denied. Please give the process time to complete. To check progress, connect to the Kubernetes master node and run the 'kubectl get pods' command to check the status of all pods.

Open Issues

This release contains the following open issues.

Issue	Description
INST-34	When you change or set certain configurations (such as database configuration or number of replicas) in the ArcSight Installer application, you will see the message "All configuration saved successfully". This means that the property has been changed. However, the change requires that pods be restarted for the configuration to propagate completely. The process of restarting pods can take some time and you may not see the change in the application immediately. Use the <code>kubect get pods</code> command on the master node to check the status of pod restarts to ensure that all pods have restarted fully (reached "Running" status) before verifying that the change was applied.
INST-18	The Add Host command in the Vertica Database Scheduler supports adding one host IP at a time. When using the Add Host command to add hosts to the Vertica database cluster, add one host IP at a time rather than a series of host IPs separated by commas.
INST-12	In some cases, Kafka nodes may not come back up after being stopped using <code>./kube-stop.sh</code> Workaround: run the <code>update_kubevaulttoken</code> manually + restart <code>kubernetes-vault</code> pod. <code>./update_kubevaulttoken</code> <code>kubectl --namespace=core delete pod kubernetes-vault-<random string></code>
EB-683	<p>In some cases, an intermittent issue with too many connections to ZooKeeper can cause routing to stop working, These are the corresponding logs you will see if this issue happens:</p> <p>Routing Stream Processor log: Caused by: org.I0ltec.zkclient.exception.ZkTimeoutException: Unable to connect to zookeeper server within timeout: 30000</p> <p>ZooKeeper log : WARN Too many connections from /15.214.133.187 - max is 60 (org.apache.zookeeper.server.NIOServerCnxnFactory)</p> <p>WORKAROUND: Restart the routing stream processor pod using <code>kubectl delete pod</code> command.</p>
EB-678	An error is returned when configuring a connector to send events to Event Broker, and you select the combination 'Logger 6.4 or higher/IPV6/Investigate' and enter eb-cef topic name value. This is a known issue and you can click Yes to continue.
EB-641	If you invoke Investigate from ESM, and the query does not return results, it is possible that there are differences in leading and trailing white spaces between the values in Investigate and ESM.Workaround:Check whether the string values in ESM contain leading or training white spaces.If they do, manually change the Investigate query to use the 'contains' operator and remove leading and trailing white space from the value.Rerun the query.This issue will be addressed in future releases.
EB-630	The Kafka version shown on the Event Broker manager incorrectly shown as 0.10.1.0. It should show 0.10.1.1.

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Feedback on Release Notes (Event Broker 2.02)

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